

**Repair Track No: 124032003815** 



Council Bluffs: 712-256-8686, Omaha: 402-502-7040

Toll Free: 800-257-9505 www.heartlandcomputer.com

## **Repair Status Tag**

Name: John Doe		
Address: 123 Maple Street		
City: Omaha	State: Nebraska	Zip: 68134
Email: johndoe@hotmail.com	Home Phone:	
Mobile Phone: 402-555-7777	Device Password: N/A	
Business Phone:		
Problem detail: Laptop is very slow and freezing.		
Date HC Received: 03/20/2024 11:15 PM		
Cust. Required Date: 03/29/2024		
Item Description: Laptop Repair		
Device Name: Test Device	Model: Asus Tuf	
Item Included: Charger, and laptop		
Note: Data backup needed.		
Disclaimer/Consent:		
Customer must pick up their device(s) within 30 days once completed. Heartland Computer, its general contractors, or any subsidiaries are not responsible for the loss of ANY DATA contained on any computers system(s) accepted or work on by Heartland Computer regardless of the nature of the malfunction, if any. I agreed and gave permission to Heartland Computer LLC to use my email and phone number to communicate with me.		
Additional Remarks:		
Data Back up Needed? YesAdditional fee	e may apply. No(	_) Please put your initial in bracket.
Customer Signature:	Date:	



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## **Customer Receipt**

Omaha, NE 13812 Manderson Cir. Omaha, NE 68164 Tel: 402-502-7040 Council Bluffs, IA 1924 West Broaway Council Bluffs, IA 51501 Tel: 712-256-8686

Customer Name: John Doe Date Received: 03/20/2024 11:15 PM

Device Name: Test Device Model: Asus Tuf

Item Received: Charger, and laptop

Representative Signature

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You can track your repair by visiting https://heartlandcomputer.com/track.

If you have any questions or concerns, please email to us at sales@heartlandcomputers.com or visit at www.heartlandcomputer.com

Want to track your repair in real time? or Book an appointment? Now you can. You can download our apps "HEARTLAND COMPUTER" from Apps Store in IOS and Google Play store in Android. All you have to do is scan this QR code and download our apps. Thank you for your support.





